Reassignment of an Apple Device

Transferring use of an Apple device is quick and easy. This involves wiping/erasing the device and having the new assignee login, register the device with MobileIron and download any applications and other tools needed. The entire process should take less than 10 minutes.

The most critical part is ensuring any Apple ID the previous assignee utilized on the device has been removed. Once that Apple ID is logged out then the device can be wiped and setup as new.

You can also call the Health IT HelpDesk for remote assistance.

Open the Settings App

At the very top, first check to see if an Apple ID is logged into the device. If you see **Sign In** as seen here then skip down the the erase step.

If an Apple ID is logged in you will see a name and the Apple ID in the same Settings location as above. Tap on the Apple ID.

In the Apple ID section scroll down and tap on **Sign Out**.

Since you will be erasing the phone there is no reason to keep any data. Just choose **Sign Out**.

Enter the Apple ID password when prompted and tap **Turn Off**.

Confirm and then tap **Sign Out**.
Now tap on **General**.

Scroll down and tap **Reset**.