

Health System Remote Networking for iOS

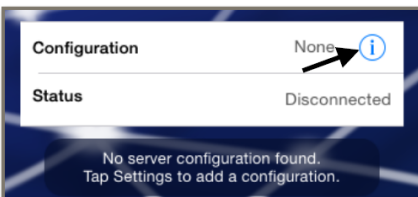
After MobileIron has completed installation on your IOS device the F5 Edge Client VPN app will be present. After simple configuration of this app you will be able to establish a remote **Virtual Private Network** connection to the Health System network when needed. This will allow you, depending on individual authorization, to reach out and use your office PC, Epic, PACS and various other HS resources normally restricted to within the walls of the Health System.



Begin by opening the f5 Edge Client.

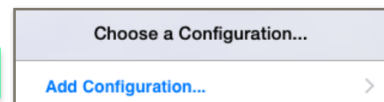


At first use there will be a prompt to accept their user agreement. Tap **Enable**.



Next tap the circle indicated here by the arrow.

Tap **Add Configuration**



Cancel	Configure	Save
Description HS/TS VPN		
Server uplink.healthsystem.virginia.edu		
Web Logon		<input checked="" type="checkbox"/>
Use Certificate		<input type="checkbox"/>

Configure Page

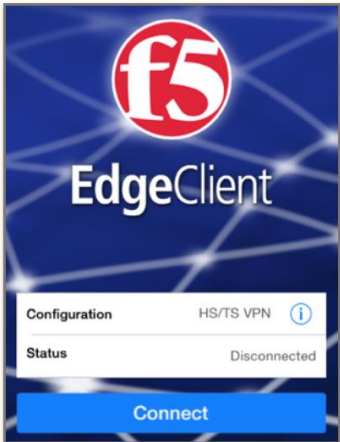
Description can be anything you would like.

Server: uplink.healthsystem.virginia.edu

Web Logon: Flip this switch on.

After adding this information tap **Save**.

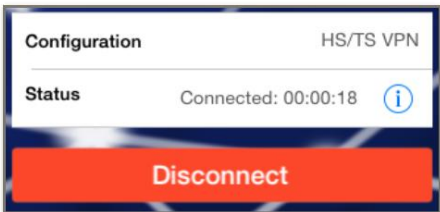
You should now have a named configuration. Tapping **Connect** will initiate the VPN connection.



VPN Connection
Add your user ID in the first field. Add the generated token number from your VPN device or app in the Password field. Then add your Health System account/email password in the third field.

The screenshot shows a web form titled "Remote Access Logon for University of Virginia Health System". It contains three input fields: "Username:", "Password:", and "Outlook/Domain Password:". Below the fields is a button labeled "Logon".

A successful VPN connection will show the status timer and the button will display **Disconnect**.
Also the **VPN** icon will be displayed in the top of the device screen for the duration of the connection.



To end the VPN connection return to the f5 all and tap **Disconnect**.

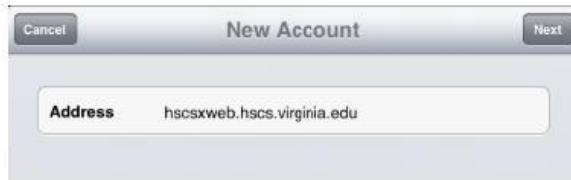
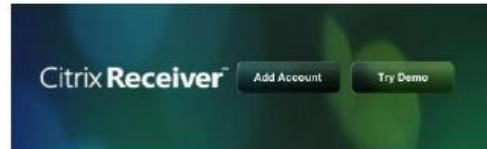
Citrix Receiver Access to Epic on the iPad

To setup and use the Citrix Receiver you will need to be securely connected to the Health System network. Authorized secure access internally is only available on the hscs-wireless Wi-Fi network. If connected from another Wi-Fi network use the Health System f5 VPN.



Confirm the Citrix Receiver app has been added to your iPad. You should find the icon as seen here. If you do not have this app go to the Apple App Store, search for *Citrix Receiver for iPad* and download this free app.

- 1) Open the *Citrix Receiver for iPad* app. Tap *Add Account*.



- 2) In the address field enter *hscsxweb.hscs.virginia.edu* and then click *Next*.

- 3) Add your Health System network ID in the *username* field. Enter your account password which will need to be followed with our domain *hscdom* as seen here. When complete tap *Save*.



Please note that your password will not be stored here. The app will ask for your password when needed to ensure maximum security.



- 4) Tap the green plus sign to add the Citrix apps you would like to have access to.

- 5) Depending on your department and other factors the available Citrix apps will vary. You may or may not find folders to navigate to select the additional apps. The **Epic Hyperspace** app should be visible. Tap the **+** to the right of **Epic Hyperspace**.

You will now have a green checkmark indicating this app has been added to your favorites and will be available each time you use the app.

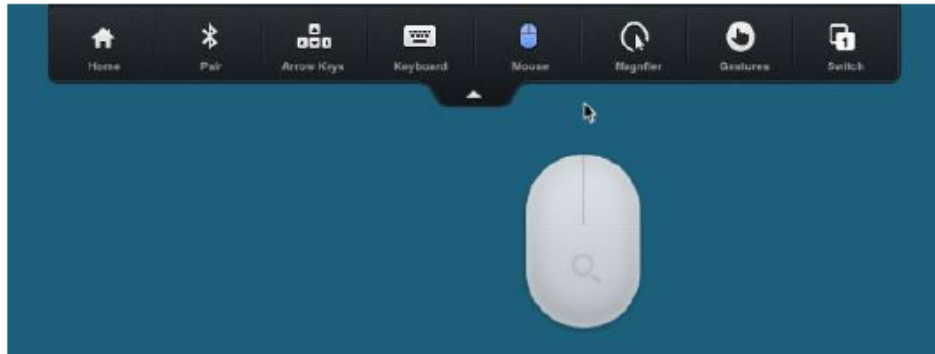


Tapping the blue arrow will close the app selection screen and take you to your favorites.

- 6) Tapping any of the apps, such as **Epic Hyperspace**, will launch the connection and you will be prompted by Epic for your logon credentials.



- 7) Once you have the app open you can modify user interface settings and access other functions. Tap the arrow at the top of the screen for these features. With the **Mouse** active you have a virtual mouse on screen that reacts similarly to a touch pad on a notebook computer. This gives you recognizable left and right click features. Double tapping the on-screen mouse activates a handy zoom feature. You can also access, **Arrow Keys, Keyboard** and other helpful gestures such as **Three Finger Tap** for keyboard.



- 8) Expanding the app to full screen works just like in Windows. Either double tap the blue bar at the top of the app or single tap the maximize button on the right corner.

