

MAC Epic Connection Instructions

There are several ways to reach Epic when away from the Health System. The following guideline presents a streamlined and efficient method.



Start by navigating to the following website:
<http://apps.hscs.virginia.edu>

UVa Health System VPN (Duo)

Username

Health System Password

Logon

Enter your credentials and finish logging in using 2-step authentication.

A screenshot of the Duo authentication interface. It features the University of Virginia logo, a "Settings" button, a "Device:" label, a dropdown menu, and two green buttons: "Send Me a Push" and "Enter a Passcode".

Device:

Send Me a Push

Enter a Passcode

Once successfully logged in choose the Epic Hyperspace application.





**To use these apps the Citrix Receiver client will need to be installed.
If it is absent you will be prompted to download and install.**

Follow these quick steps to complete the Receiver install.

The image shows a sequence of four screenshots illustrating the Citrix Receiver installation process:

- First screenshot:** A dialog box titled "Citrix client not detected". The text reads: "You do not seem to have a Citrix client. Click **Download** to download and install it or **Skip** to skip this dialog." A blue arrow points to the "Download" button.
- Second screenshot:** A progress dialog box titled "42% of ReceiverWindows.exe downloaded from download.hscs.virginia.edu" with "20 sec remaining". It has "Pause" and "Cancel" buttons.
- Third screenshot:** The "Citrix Receiver" setup window. It says "Welcome to Citrix Receiver Setup" and "Click Install to install Citrix Receiver on your computer." A blue arrow points to the "Install" button.
- Fourth screenshot:** A "Citrix Receiver" dialog box with the text: "To see new applications in your Start Menu, you will need to enter the URL for a server computer." Below this are two radio button options: "I will enter the URL now." and "I will enter the URL later." A blue arrow points to the "I will enter the URL later." option. Below the options is the text: "Skip this dialog and enter the URL into Citrix Receiver preferences (plug-in status) later."

It is not necessary to add the URL into the Receiver app to launch remote apps using this method.

After Receiver has been installed simply relaunch the departmental app from the folder as previously illustrated.