**UVA Advanced Searches**

**Incident Searches**

- **Widespread incidents**
  
  'Impact*' = "1-Extensive/Widespread"

- **Date Range**
  
  'Submit Date' >= "$EnterStartDateRange$" AND 'Submit Date' < "$EnterEndDateRange$"

  'Submit Date' > "$Enter the Starting Date$" AND 'Submit Date' < "$Enter the End Date$"

  'Submit Date' >= "$Type in your start date$" AND 'Submit Date' < "$Type in your end date$"

- **Specific Submitter Resolved 60 days**
  
  'Submit Date' > $TIMESTAMP$ - (60*24*60*60) AND 'Submitter*' = "appadmin" AND 'Status*' < "Resolved"  
  **NOTE:** Change out "appadmin" for desired username.

- **Critical/High Urgency**
  
  'Urgency*' = "1-Critical" OR 'Urgency*' = "2-High"

- **Medium Pri w/ In Progress**
  
  'Priority*' = "Medium" AND 'Status*' = "In Progress"

- **Priority is NOT critical**
  
  'Priority*' != "Critical"

- **Medium & High Impact**
  
  'Urgency*' = "1-Critical" OR 'Urgency*' = "2-High"

- **2 weeks of tickets**
  
  'Submit Date' > $TIMESTAMP$ - 14 * 24 * 60 * 60

- **Incidents for user last 45 days**
  
  'Submit Date' < $TIMESTAMP$ - 45 * 24 * 60 * 60 AND 'Submitter*' = '$USER$

- **Creator Incidents for 45 days**
  
  'Submit Date' < $TIMESTAMP$ - 45 * 24 * 60 * 60 AND 'Submitter*' = "$Creator$"  
  **NOTE:** Use desired username for "$Creator$" popup.

- **Date Range & Specific Submitter Resolved**
  
  'Submit Date' > $TIMESTAMP$ - (60*24*60*60) AND 'Submitter*' = "appadmin" AND 'Status*' < "Resolved"  
  **NOTE:** Change out "appadmin" for desired username.

- **Tickets for the last 7 days**
  
  'Submit Date' > ( $TIMESTAMP$ - 7 * 24 * 60 * 60 ) AND 'Submitter*' = "$Creator$"