

System Error clinical tip sheet

Alaris® PC unit



What does System Error mean?

The Alaris® PC unit software runs "self-checking" programs prior to and during operation. A **SYSTEM ERROR** message means that the device has discovered an error either in the hardware or the software of the Alaris PC unit. **OPERATION CONTINUES ON ALL CHANNELS; CURRENT INFUSIONS WILL NOT BE AFFECTED** but the pump will not be able to accept any new changes to the rate, dose or Volume to be Infused (VTBI).

What should I do?

Press the **SILENCE** key and obtain a new Alaris PC unit. Do not select **SYSTEM OFF** until a new unit is available. Operation will continue on all channels during this time. Programmed settings on the pump will not be restorable, so current rate, dose and VTBI settings should be noted and recorded prior to powering down the unit. Tag the affected unit, describing the error, and return it to your facility's clinical engineering or biomed department.

A. The system will display a **SYSTEM ERROR** message on the main display and provides instruction to the user.

B. Audible alarm tones will indicate that the system is in an alarm state.

C. Green infusing indicators will continue to illuminate. Infusions will continue as programmed. Drug name and dose will scroll on the module display(s).

D. The **SYSTEM OFF** soft key will appear at the bottom right of the display.

For product support, please contact Customer Advocacy at **888.812.3266** or email customerfeedback@carefusion.com.

For technical support, please contact Instrument Technical Support at **888.812.3229**.

For product orders, please contact Customer Order Management at **800.482.4822**.

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