

Channel Error clinical tip sheet

Alaris® PC unit



What does Channel Error mean?

The Alaris® Pump modules run self-checking programs prior to and during operation. A **CHANNEL ERROR** message means the device has discovered an error either in the affected channel hardware or software. **OPERATION ON THE AFFECTED CHANNEL STOPS; OTHER INFUSING CHANNELS WILL NOT BE AFFECTED.**

What should I do?

To silence the alarm and continue unaffected channel operation, press the **CONFIRM** soft key. Obtain a new pump module. **OPERATION OF THE AFFECTED CHANNEL STOPS.** Utilizing the restore function on unaffected channels that may have been attached and re-attached to the Alaris PC unit during alarm state may be necessary. Return the affected pump module to your facility's biomed department.



- A.** The system will display a **CHANNEL ERROR** message on the main display and provide the user with instructions.
- B.** The flashing red light on the module and the audible alarm tones will indicate that the unit is in an alarm state. The affected channel will stop operation.
- C.** The **CHANNEL ERROR** message will scroll on the affected module's display.
- D.** The **CONFIRM** soft key will appear at the bottom left of the main display.

For product support, contact Customer Advocacy at 888.812.3266 or customerfeedback@carefusion.com.
For technical support, contact Instrument Technical Support at 888.812.3229.
For product orders, contact Customer Order Management at 800.482.4822.

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