Steps to reassign an Apple mobile device

Start with the settings app.

Scroll to General

Then go to **Profiles & Device Management**

Inside **Profiles & Device Management** open the UVaHealthSystem

Scroll down and choose Remove Management

Choose Remove on the popup

*Passcode may be needed here*
At this step you may have lost connectivity to a wireless network. An iPhone may still have internet access via the phone company. You may need to connect to a WiFi network. Use **hscs-wireless** and your Health System ID and password when prompted. This will be overwritten and these credentials removed during registration.

Next, if available, remove the MobileIron client app.

![MobileIron Icon]

Tap and hold the icon under your finger until it jiggles and an X appears in the corner. Tap the X to remove the app.

To re-register the device with MobileIron follow the steps found here: