

# Epic Haiku/Canto Mobile Configuration

**Note:** At this time only Attending Physicians and Housestaff can access Haiku and Canto.

- 1) Prior to accessing Haiku/Canto your device must be managed by MobileIron. If you have not yet configured your device to use MobileIron, please submit a Wireless Managed Support Agreement via the following link. You will then receive an email with installation instructions for Mobile Iron. This form can be submitted from any device connected to the Health System network.

Note that you may skip the sections on configuring Citrix and the VPN if you do not need those capabilities. Return to these instructions after completing the installation for MobileIron.

**Note:** be sure to perform the last step, step 18, before returning to these instructions. This will ensure that your device is properly authenticated to our network.

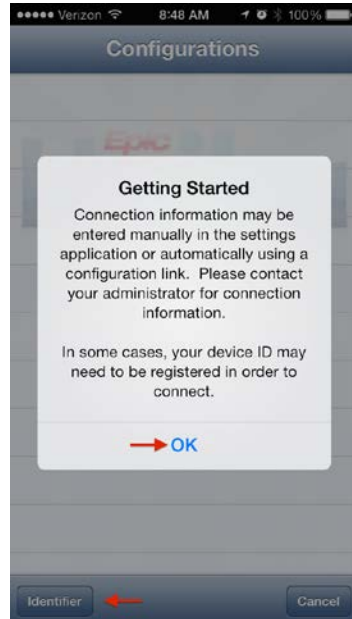
<http://www.healthsystem.virginia.edu/alive/Computing/forms/Wireless/formWirelessMI.cfm>

- 2) Depending on the device type MobileIron should have delivered the appropriate application (Haiku for phones, Canto for tablets). If your device doesn't have the appropriate application, use the App Store to download and install.
- 3) Open the Haiku (for iPhone) or Canto (for iPad) application click the top bar and a configuration window will appear.

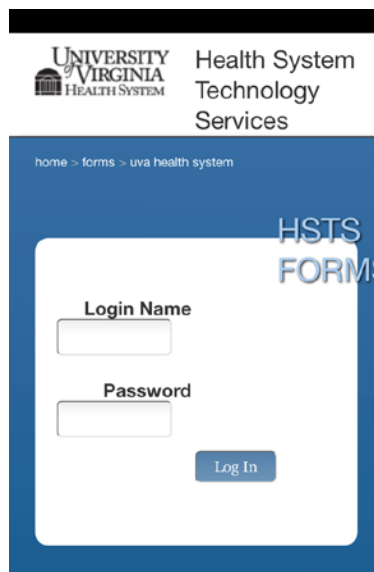


# Epic Haiku/Canto Mobile Configuration

- 4) Click **OK** and then click the Identifier button at the bottom left corner of the configuration window and then select **Copy**. This will store your unique Canto/Haiku identifier in your clipboard.

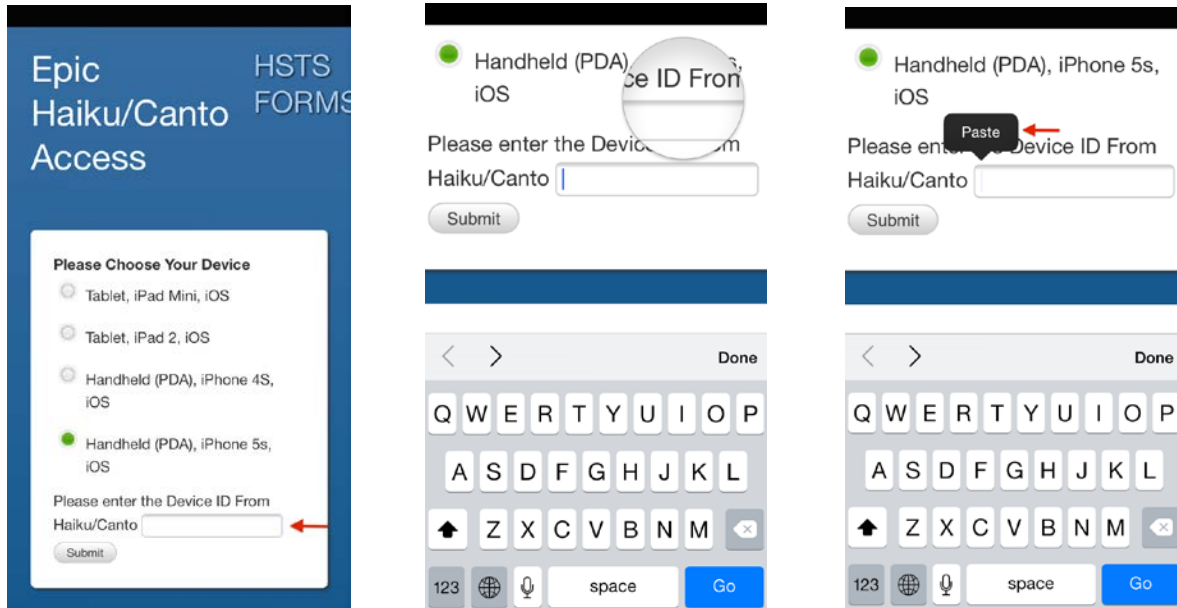


- 5) Return to your device home screen and locate the **Epic Mobile Cfg** icon (blue rotunda icon). Log in using your standard HSCS credentials.



# Epic Haiku/Canto Mobile Configuration

- 6) You should be presented with a list of your devices registered within MobileIron. Select the device you're currently using and paste the unique Haiku/Canto identifier into the supplied field. Click **Submit**.



- 7) An email will be sent to you within 5 minutes with the subject line, "Haiku/Canto configuration". Click on the appropriate link (Haiku or Canto) within the email to automatically configure the application.
- 8) You should now be able to use the application. Log in using your standard HSCS credentials.