

## Open Notes, Share with Patient, Sensitives Notes, Adolescent Privacy, Break the Glass & Record Restrictions February 2022

	Open Notes and Results Release	Un-click Share with Patient	Sensitive Notes	Break the Glass(BTG)	Adolescent Privacy Flag	Restrict Record Release per Virginia Regulation
Who can setthis?	Automatic release	LIP, others (varies by user role)	LIP	Health InformationServices (HIS)	RN, LIP	HIS
How?	Automatic, or manual when reviewing results	Un-check "share with patient" button	Check "Sensitive" button	Email "CL Break The Glass" to request BTG be activated and provide the patient name, MRN, encounter or visit, and justification forBTG to be assigned	Apply "Adolescent Privacy" flag to encounter in Epic	Contact HIS Director or Managers
When might luse this feature?	Routinely	Reasonable belief that this will substantially reducea risk of harm and it is applied no more broadly than is necessary	For sensitive clinical content, to warn colleagues and to prevent accidental release to MyChart and EpicCare Link	Reminds UVA Health Epic users that this patient or encounter requires an extra level of sensitivity	Patient 13 to 17 years of age requests that encounter for STD, birth control, substance abuse or mental health care not be released from HIS if records are requested by parent/legal guardian	Reasonable belief thatthe release of the note/record to the patient (or minor's parent/legal guardian) will cause substantial harm to the patient or another
What part ofthe medical record does this affect?	Notes (ambulatory progress notes, discharge summaries, etc.), labs, imaging	Notes: Ambulatory progress notes, discharge summaries, etc. Results: labs, imaging	Ambulatory progress notes	Patient chart or specific encounters	Specific encounter including any test results and medications ordered in that encounter	Entire patient record, specific encounters, or specific documents
What do UVAEpic users see?	"Released" or Shared with Patient symbol	"Not released" or flag indicating that note is not shared	Yellow banner marked "Sensitive" across the top of the note	Break the glasswarning	Flag icon in Storyboard, with "Adolescent Privacy"	No change
Viewable by UVA Epic Users?	Yes	Yes	Yes, if Epic access level is above Clinical View Only	Yes, after indicatingreason	Yes	Yes
Viewable by Patient wa MyChart?	Yes	No	No	No	Yes	Case-by-case
Viewable by Proxy ia MyChart?	Full proxy: Yes Limited adolescent proxy: No	No	No	No	Yes	Case-by-case
Patient/Proxy may receive information if requested from HIS?	Yes	Yes	Yes	Yes	Patient may receive information. Proxy may only receive information with permission from patient	Case-by-case
Viewable inEpic Care Link?	Yes	Yes	No	Yes	Yes	Case-by-case
Outside provider may receive note viaHIS?	Yes	Yes	Yes	Yes	Yes	Yes